



To: Residents

We are pleased to provide an **Online Resident Portal** to our residents. The portal provides a convenient way for you to access your rental account information and make payments online, anytime, day or night. By partnering with industry leading companies Rent Manager and Zego (Powered by PayLease) Tenant Web Access, we are able to provide a robust, feature-rich real-time portal that incorporates the latest state-of-the-industry security. To access the portal, you must first review and agree to the following terms and conditions by completing the form below and returning it to the Community Office. Access will then be enabled and you will be provided with instructions to login and use the portal. Please direct any questions to your Community Office.

RESIDENT PORTAL TERMS & CONDITIONS

- Use of the portal is optional. It in no way changes the terms of the Lease Agreement between the Resident and the Community Owner. In the event there is a discrepancy between terms or information shown on the portal vs. the Lease Agreement and official account records maintained in the Community Office, the latter shall prevail.
- Resident remains responsible for payment of rent and other charges as specified in the Lease Agreement. In the event payments made through the portal using the Zego (Powered by PayLease) Tenant Web Access are denied, received late, or reversed, Resident shall be subject to the additional fees indicated in the Lease Agreement. Partial payments may be denied.
- Resident further agrees to Terms and Conditions of Use Policy specified at: www.ARCinvestments.com/privacy-policy. A paper copy of the policy may be obtained from the Community Office. Residents that elect to make payments through the portal using the Zego (Powered by PayLease) Tenant Web Access must agree to additional terms and conditions.
- The Community reserves the right to deny Resident access to the portal at any time.

I have read and agree to the Terms and Conditions stated above:

Resident Signature: _____ Lot #: _____

Printed Name: _____

Address: _____

Telephone Number: _____ Home Cell

Email Address: _____

